




Advisory Committee Meeting

 **Location:** Pierce County Environmental Building
 **Date:** 04/18/2024
 **Time:** 0900

Meeting Minutes

I. Call to Order

- a) Quorum confirmed and meeting called to order by Katy Myers at 9:08 AM.

II. Meeting Minutes Approval

- i) *Motioned by Ed Heffernan, seconded by JoAnn Boggs. Unanimously approved.*

III. New Business

- a) Professor David Makin presented on the Washington State Data Exchange for Public Safety (WADEPS) and how it is being developed in response to use of force reporting requirements.




IV. Old Business

- a) 911 ALI format standard was presented by Katy Myers. The intent would be to implement the format with each agency's next phone upgrade, not immediately.
 - i) *Motioned by Katy Myers. Second by JoAnn Boggs. Unanimously approved.*
- b) Katy Myers provided an overview of the 911 community, including the role of the State 911 Coordination Office (SECO), the Advisory Committee, associated subcommittees, and the Washington APCO-NENA chapter.

V. SECO Report

- a) The hiring process for a new administrative assistant is underway.
- b) Jon Lee is onboard as the Statewide Interoperability Coordinator (SWIC). He is the point of contact for statewide interoperable communications. This is the first time Washington has a designated full-time SWIC, instead of a collateral duty. This is an asset to the 911 community for emergency communications, especially radio communications.
- c) The Statewide Interoperability Executive Council (SIEC) moves to the SECO office on June 6th, under the emergency communications umbrella.
- d) Revised WACs (118-66, 118-67, and 118-68) will be open for public comment on May 30th at 11:00 AM.

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- e) The peer support network continues to grow, with the first peer support training to be held May 7th-9th, 2024. It is the intent to continue to hold trainings and grow a statewide network.
- f) ComTech has a new president that is transitioning into the role. Along with the change in leadership is a change in reporting structure, allowing the president role to report directly to the CEO and therefore better serve the 911 community.
- g) The World Cup will be held in North America from June 11, 2026, through July 19, 2026, (with matches held in Seattle from June 15th, 2026, through July 6th, 2026). The impacts will be significant across the state, particularly along the Interstate 5 (I5) corridor. For any questions related to the World Cup, contact Adam Wasserman or Jon Lee with SECO.
- h) The 988 co-location pilot programs are underway. Volunteers of America partnered with South Sound 911 (Pierce County) to place a counselor onsite there; Crisis Connections partnered with ValleyCom (King County) for their onsite counselor; Frontier Behavioral Health is working on virtual co-location with SREC (Spokane County). If you are interested in participating in future iterations of the co-location project, let Adam Wasserman or Katy Gilbert with SECO know.
- i) The Advisory Committee strategic plan expires in 2025, which coincides with the expiration of the NG911 strategic plan. SECO's goal is to create one strategic plan that covers the entire 911 community. SECO will be looking to hire a project or contract position to assist with this.

VI. Subcommittee Reports

- a) Kim Arredondo has taken over as chair of the Operations Subcommittee. Please contact her if you are interested in being the vice-chair for that committee.
- b) Mike Worden reviewed membership changes.
 - i) *Mike Worden proposed to add Esther Click as an alternate for Rural Counties East. Motion made by JoAnn Boggs, second from Ed Heffernan. Unanimously approved.*
- c) Operations subcommittee finished their recent project of updating the ALI format. They are now working on updating the mission of the committee.
- d) 911 Authorities subcommittee completed their work, which was largely to update the funding WACs. The Chair of the subcommittee requested that the subcommittee stand-down until a need to reconvene arises.
 - i) *Motion to stand down from Jason Fritz, second from Jami Hoppen. Unanimously approved.*

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- e) Pub Ed subcommittee completed the call-taker survey. They are working on collecting data for a presentation in May. Pub Ed coordinators were encouraged to continue using social media as an information tool.
- f) Policy subcommittee did not have significant updates; previously discussed changes to deliverables related to having a Continuity of Operations Plan (COOP), GIS deliverables, and requiring vendors equipment to be tested and compliant with the ESInet have been implemented with SECO for the FY25 application cycle.
- g) Training subcommittee has been developing training for the June forum training track. This includes working with a small group to develop a joint session related to Public Safety Telecommunicator (PST) Certification.
- h) The 911 Funding Tiger Team was tasked with looking at overall cost and revenue streams. Having done so, they are recommending the AC request an excise tax increase to help cover the estimated \$219 million dollar funding gap to run 911. Having completed the scope of their work, the team is disbanding.


VII. New Business (Continued)

- a) Adam Wasserman thanked Esther Click for the development of a Spanish PSA that began airing on April 1st. This was designed to inform the Spanish community, specifically migrants, that they had full access to 911 services. Feedback so far has been positive.
- b) Adam Wasserman informed the group that there was a 911 outage in the early hours of April 18th, largely in the Midwestern US. There was no known service impact in Washington State; reach out to SECO if you are aware of any service impacts at any time.
- c) Katy Myers discussed the Training Certification Board membership. It was noted that some positions do not have alternates. She sought assistance from a small group to help identify those alternate positions.
 - i) *Jason Fritz, Wendy Hill, and Esther Click volunteered to assist with this process.*

VIII. Good of the Order

- a) Jason Fritz advised that the WA APCO-NENA Summer Forum will be held in Vancouver from June 11th-13th. The Fall Forum will be held in Spokane from October 15th-18th.

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- b) Jason Fritz advised that Sophia Kohfield from I-COM has been appointed as the NENA Treasurer.
- c) Karl Hatton provided an update on previously conducted research on burnout. The review, edit, and change process is underway, with a goal of publishing the document soon. There is another research study beginning to examine communication barriers and there will be listening sessions coming soon to begin this process.
- d) Jami Hoppen noted there would be an additional opportunity to learn about and discuss the 911 community on May 23rd at 11:00 AM. This will be hosted by King County, but participants across the state are invited and the session will be recorded for later viewing.

IX. Adjournment

- a) Meeting adjourned at 11:00 AM.